



Quality assurance at Busitema University is in-line with the University Mission, Vision and the Strategic Plan 2014/15-2018/19. Since its establishment in 2007, Busitema has put in place mechanisms to quality assure inputs, processes and

outputs in the University.

The establishment of the Quality Assurance Unit was centred on National Council for Higher Education's directive which required every institution to have an independent quality assurance unit; that ensures internal quality assurance control guidelines of academic and non-academic programmes in the University.

In relation to higher education, **quality** is defined as *fitness for purpose*. Education services are expected to meet the customers satisfaction e.g. students, parents, lecturers, community, the government, the labour market.



Busitema University ensures the quality of inputs, processes and outputs.

**Q**uality Assurance refers to mechanisms put in place to ensure that higher education meets its *fit for purpose*. Quality Assurance mechanisms are both **external** and **internal**.

### **EXTERNAL QUALITY ASSURANCE MECHANISMS IN BUSITEMA UNIVERSITY**

**E**xternal Quality Assurance Mechanisms embrace guidelines and processes put in place by national and regional regulatory bodies such as; the NCHE, Uganda Medical and Dental Practitioners, the Nursing and Allied Health Professionals Council and regionally by the Joint East African Medical and Dental Practitioners' Council, Uganda Engineers Association among others.

**Specifically, the NCHE is responsible for:**

- ✓ Ensuring that all taught programmes are accredited.
- ✓ Guaranteeing the quality of teaching staff recruited and of students admitted
- ✓ Ensuring the quality of teaching and learning facilities, examination and graduation.
- ✓

### **INTERNAL QUALITY ASSURANCE MECHANISMS BY BUSITEMA UNIVERSITY**

**I**nternal quality assurance mechanisms are processes and structures put in place by the University to ensure quality of teaching and non-teaching services. These are;



**Quality Assurance Unit:** Mandated to: initiate, implement, monitor and evaluate quality assurance strategies, undertake research and report to management on progress of standard development and improvement in the University.



**Quality Assurance Policy:** Approved in 2017, the policy puts in place guidelines that ensure continuous improvement in academic and non-academic services.



**Quality Assurance Reporting Structure:** The University has a quality assurance committee at all levels of decision making; Department, Faculty, Management, Senate and Council. The structure ensures implementation of agreed decisions.



**Development of quality assurance tools and operation manuals:** Conducting evaluations and surveys to guarantee evidence-based decision making by stakeholders. Such include; student-lecturer evaluation tool, final year student exit survey, graduate tracer survey, self-assessment surveys, programme evaluation, facilities evaluation among others.



**Training and sensitisation-** Promote the quality assurance culture through formal and informal discussions, training and sensitisation of stakeholders.

### **PROFESSIONAL MEMBERSHIPS**

Busitema University is a member of:



- ✓ East African Quality Assurance Network (EAQAN)

<https://eaqan.com/>

- ✓ Ugandan Universities Quality Assurance Forum (UUQAF)

[www.uuqaf.org](http://www.uuqaf.org)

## USEFUL RESOURCES



- ✓ IUCEA Quality Assurance Handbooks

[https://www.iucea.org/index.php?option=com\\_phocadownload&view=category&id=23:qaptd&Itemid=613](https://www.iucea.org/index.php?option=com_phocadownload&view=category&id=23:qaptd&Itemid=613)

- ✓ Universities and other Tertiary Institutions Act

<https://www.ulii.org/ug/legislation/act/2015/2006-18>

- ✓ National Council for Higher Education Quality Assurance Framework

<http://www.unche.or.ug/publications/other-publications/quality-assurance-framework-for-universities-and-the-licensing-process-for-higher-education-institutions.html>

- ✓ The University Quality Assurance Policy <https://www.busitema.ac.ug>

## ON-GOING ACTIVITIES



- ✓ A pilot survey on the development of a computer application to monitor student-lecture attendance at Busitema University

## UP-COMING ACTIVITIES:



- Uploading an online student-lecturer evaluation questionnaire.
- ✓ Conducting Student Exit survey for final year students
  - ✓ Graduate Tracer Study for the first Cohort of Busitema University Graduates



## STAFF COORDINATING QUALITY ASSURANCE IN THE UNIVERSITY

The Unit is currently headed by a Quality Assurance Officer, assisted by Quality Assurance Coordinators at the six Faculties.

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